

PACE Framework

<u>Experiences of Clients and OT Practitioners</u>		
Authentic Contexts	The extent to which telehealth sessions occur within clients' authentic contexts and address clients' everyday activities.	<ul style="list-style-type: none"> • Assessment results that reflect clients' performance in their everyday environments • Documentation about how everyday routines look for clients in their natural context • Documentation of locations in which sessions occur • Documentation of locations of both clients and OT practitioner • Evidence of ecological validity of assessment approaches • Potential measures of generalization of how clients / caregivers can use intervention strategies used in everyday environments
Caregiver/ Trusted supporter acceptability and satisfaction	The acceptability and perceived quality of the service delivery mechanism from the perspective of the caregiver for younger clients and/or trusted supporter for older clients.	<ul style="list-style-type: none"> • <i>Canadian Occupational Performance Measure</i> (COPM; Law et al., 1990) • <i>Telehealth Acceptability and Satisfaction Questionnaire</i> (e.g., Little et al., 2018; Vismara et al., 2012) • <i>Washing Co. Family Caregiver Satisfaction Survey</i> (Washington Co. Family Caregiver Support Program, n.d.)
Client acceptability and satisfaction	The perceived acceptability, value, and client attributed outcomes of telehealth delivered occupational therapy services.	<ul style="list-style-type: none"> • <i>Canadian Occupational Performance Measure</i> (COPM; Law et al., 1990) • <i>Telehealth Acceptability and Satisfaction Questionnaire</i> (adapted for clients' self-report) (e.g., Little et al., 2018; Vismara et al., 2012) • Client satisfaction influenced by perceived benefits of telehealth (e.g., saved workdays or school days, reduced travel, time, and costs associated with receiving care through telehealth) • Surveys that incorporate clients' reports of functional gain as a result of telehealth
Inclusion of care supporters	The extent to which clients' care supporters actively participate in and are included in the occupational	<ul style="list-style-type: none"> • Documentation of care supporter's engagement in the session • The % of time the care supporter participated in the session

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(caregiver/family/ other)	therapy process (i.e., assessment, intervention, re-evaluation).	<ul style="list-style-type: none"> • The % of time the practitioner engaged with the care supporter
Practitioner acceptability and satisfaction	The extent to which OT practitioners perceive that telehealth promotes wellness, reduces burnout, and is an effective mechanism to deliver assessment and interventions that meet clients' needs and achieve evidence-based practice standards.	<ul style="list-style-type: none"> • <i>Maslach Burnout Inventory</i> (Maslach & Jackson, 1981) • <i>Oldenburg Burnout Inventory</i> (Demerouti et al., 2001) • <i>Professional Quality of Life Measure</i> (Stamm, 2009) • <i>Stanford Professional Fulfillment Index</i> (Trockel et al., 2018) • <i>Telehealth Acceptability and Satisfaction Questionnaire</i> (adapted for practitioners' responses) (e.g., Little et al., 2018; Vismara et al., 2012) • <i>WHO-5 Well-Being Index</i> (WHO, 1998)

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